

Customer Vaccination Policy

Temporary Policy in Effect January 10, 2022

By order of the City of Newark, for performances and events occurring at NJPAC from January 10, 2022 until further notice, all guests ages 5 and older must show proof of vaccination against COVID-19 in order to enter the facility.

Acceptable proof of vaccination includes any of the following:

- CDC vaccination card (or equivalent for vaccines received outside of the United States)
- Photocopy or photograph of CDC vaccination card (including mobile phone photographs)
- Screen shot from NJ Docket App
- Screen shot from NY Excelsior App

This policy applies to staff, volunteers, vendors and guests, including public audiences, in all parts of the building, including the restaurant. For guests to NJPAC, the only **exceptions** to the vaccination policy are as follows:

- Guests under the age of five are not required to show proof of vaccination.
- Guests entering the facility briefly for a limited purpose, including paying for parking, making deliveries, taking out food from the restaurant, or a visit to the box office are exempt from requiring proof of vaccination.
- Guests with a medical condition preventing the ability to receive a vaccination may be offered an accommodation allowing their entry, subject to the conditions noted below.

An **accommodation** may be offered to guests who have a medical condition preventing their vaccination if there is a reasonable accommodation that NJPAC can provide that would mitigate the risk of COVID-19 transmission to its staff and to other patrons, which will be determined on a case by case basis. In order to request an accommodation, the guest must submit to ticket services by e-mail (ticketsservices@njpac.org) or fax (973-297-5843) a letter from a **licensed medical doctor** or other healthcare practitioner that clearly states that it is dangerous or impractical due to a medical condition for the guest to be vaccinated and that the medical doctor has recommended that the guest not receive a vaccination. It is not necessary for the note to contain any medical diagnosis or other medical information, other than the recommendation that the guest be unvaccinated. This note must be received at least 72 hours in advance of the performance, or NJPAC may not be able to make necessary arrangements for an accommodation. Provided NJPAC timely receives the request and supporting documentation, it will advise the customer by e-mail at least 24 hours in advance the performance if the request for an accommodation can be granted, and the details of such accommodation. If an accommodation is not possible, the customer will have the option of receiving a full refund of the ticket price and fees. Accommodations will not be possible if a request and supporting note is not received at least 72 hours prior to a performance.

If granted an accommodation, the guest must:

- 1) Obtain a negative rapid COVID antigen or PCR test within 24 hours of the performance. The guest may obtain a test from any testing site. Free testing is available across the street from NJPAC by appointment (testnj.online) – NJPAC recommends allowing at least



one hour for testing to ensure adequate time for results to be received before the guest is due to arrive at NJPAC.

- 2) Provide to security the e-mail from NJPAC ticket services that confirms that an accommodation has been granted.

For purposes of this policy, vaccination is defined as follows:

- a) Customer has received a one-dose vaccine (Johnson and Johnson); or
- b) Customer has received two doses of a two-dose vaccine (Pfizer, Moderna, AstraZeneca or similar equivalent vaccine available outside of the United States); or
- c) Customer has received the first dose of a two-dose vaccine less than 30 days prior to the events or performance.

This policy is subject to change at any time by order of the City of Newark. Customers should check www.njpac.org/health the week of their event to confirm the policies then in effect.

Customers who are not willing to comply with this vaccination policy may request a refund at least two days in advance of the performance.